

AMIT MASTER

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CAREER OBJECTIVE

Optimize use of my programming, logical & managerial skills towards the organization & my Nation. Can explore and prove my potential and get the best out of me.

PROFESSIONAL SUMMARY

- **High-energy, focused, visionary project manager** having nearly **8 years** of experience in Analysis, Design solution Architectures, Development, Management and Implementation of various web and client-server applications using SharePoint technologies and Microsoft .Net technologies.
- 8+ years of **SharePoint** experience as a Team Leader in implementation, architecture and development, also I was doing part-time job and freelancing work while pursuing bachelor's degree
- Being a visionary, successfully transformed **6 ideas into SharePoint products** (SugarPoint, ForcePoint, Version Mgmt, Portal+, QMS 360, ProjectPoint)
- Excellence in managing multi-million dollar large/complex projects by using SharePoint, Azure, Office 365 and others technologies
- Managing **20 people team** of SharePoint, Android and iOS professionals including all responsibilities
- Experienced with complete application development life-cycle including requirements gathering, analysis, design, coding, implementation, test, deployment & support phases
- Excellent at **3Ps: People, Process and Project management**
- Effective leader with excellent motivational skills to sustain growth momentum while motivating peak individual performances
- Reporting directly to Managing Director

HIGHLIGHTS

- Successfully generated revenue of **\$ 50K USD** every year through introducing new business/clients and/or from existing referral clients.
- Implemented quality control processes which resulted in **15-18%** increase in case closure rates and reduced customer escalations by **40%**.
- Merit of maintaining **96%** of the customers at an average CSAT score of **4.9 out of 5.0**
- Attained productivity saving up to 40% by introducing on-boarding program for new hires that enables them to be reasonably productive in 3 weeks
- Received several praises for consistently surpassing Service Level Agreement targets including delivery, application availability, and support call turnaround time
- Awarded **Top Notch** position within 6 years of service by receiving the merit award and double promotion (Team Member to Team Lead) in 2010 (within 3 years of service) and (Team Lead to Top Notch position) in 2013 (within 6 years of service) in recognition of successful execution of critical client projects at resulting in significant business wins
- Implemented lean initiative which bagged strong client attention and appreciation which supported in overall value enhancement & attaining new business also same reduced the operating costs and enhanced the delivery's overall value proposition
- Played a key role in overcoming resource attrition, productivity issues and process inefficiencies during the execution of projects
- Microsoft Certified Professional Developer (**MCPD**): SharePoint 2010
- Microsoft Certified Technology Specialist (**MCTS**): SharePoint 2010

TECHNICAL PROFICIENCY

SharePoint

- Deep understanding of different versions of SharePoint Online, SharePoint 2016, 2013, 2010 and 2007 with Design/Build/Deploy/Implementation experience
- Custom Web Part Development
- Strong at CSOM & JSOM
- SharePoint Branding & Master page customization
- Features & Event handlers
- Out of the box customization
- Timer Jobs & Workflows Development
- Business Connectivity Service
- SharePoint Integration with External Applications
- Search Customization
- SharePoint Migration & Re-engineering

Other Technologies

- C#, VB.Net, .Net Compact Framework
- HTML, CSS, JavaScript, JQuery, Angular JS
- Database: SQL Server, MySQL
- Server: Windows Server 2016 to 2003, Microsoft Exchange

Applications

- **Photoshop CC, TFS**, Dream weaver

WORK EXPERIENCE

4C InfoEngg (4C Consulting Private Limited, Gujarat, India)

Project Manager and SharePoint Solutions Specialist (November 2008 – Present)

Responsibilities:

- I direct & motivate 20 people team of SharePoint, android and iOS including all their responsibilities
- I involve from pre-sales to delivery of a successful solution including systems analysis and design, mapping of business needs to the SharePoint Platform, application development, line of business systems integration, taxonomy, governance strategies and solutions implementations, support & maintenance
- Monitoring project progress and outstanding issues; ensuring the quality & timeliness of the deliverables; reporting on the project's progress and escalating issues
- Planning project activities like scoping, estimation, tracking, change management, delivery management and post implementation support
- Interacting with the team members to ensure smooth progress of project work
- Delivering projects on time, building, managing and mentoring software development teams and organizations
- Holding review meetings to ensure timely completion & delivery of project to the client
- Building & maintaining healthy business relations with clients
- Ensuring high customer satisfaction matrices by achieving delivery & service quality norms
- Managing risks and planning for contingencies to ensure minimal effect on deliverables
- Identifying & fulfilling requirements by ensuring extensive collaboration between technology and users that is steering discussions, aiding decision making, resolving conflicts and so on

Healthcare Informatics Private Limited, Gujarat, India*Trainee.Net framework / .NET Compact Framework Developer***Responsibilities:**

- Develop healthcare related projects with .NET Compact Framework [3.5] on Windows Mobile 6.x
 - Primarily responsible for the implementation of a communications framework for a field workforce solution using the .NET Framework and .NET Compact Framework
 - Optimize Pocket PC Development with the .NET Compact Framework
 - Responsible for developing an automated build process for a large .NET Compact Framework project
 - Need to identify the techniques to increase performance, decrease load time, and decrease memory footprints & user friendliness
- Had Undergone training at **MacroTech Private Limited**, Ahmedabad for 12 weeks as part of the Diploma course.
 - Refer **Annexure** for project details

AWARDS & ACHIEVEMENTS

- Microsoft Certified Professional Developer (MCPD): SharePoint 2010
- Microsoft Certified Technology Specialist (MCTS): SharePoint 2010
- Secured Third rank in the "State Level Programming Contest" (Post-Grad. Level) Organized by the Dept. of Computer Science and Computer Society of India, V.V.Nagar in February, 2007.
- Secured First Rank in "National Level Scholarship Exam" organized by the "National Council of Education Research & Training (NCERT)" in first part.
- Participated in a Technical Event DWIANKI '07 held at M.S.University, Baroda.
- Awarded First Rank for the "SKIT" events in Cultural festival [ZENITH -IV] held in NIRMA UNIVERSITY 2003

EDUCATION

- **Bachelor of engineering in Information Technology** from Sardar Patel University
2005 to 2008; G. H. Patel College of Engineering and Technology, Sardar Patel University;
- **Diploma in Information Technology** from Gujarat University
2002 to 2005; Nirma Institute of Diploma studies, Gujarat University;

PERSONAL DETAILS

Name:	Master Amit B
Father's Name:	Master Bharat C
Date Of Birth:	5 th December 1984
Marital Status:	Married
Nationality:	Indian
Languages:	English, Hindi, Gujarati
Hobbies:	Social activities which are value added for my nation, Acting, Music, Internet Surfing etc.

ANNEXURE

PROJECT SUMMARY

- Successfully transformed **6 ideas into SharePoint products**
- Implemented **20+** SharePoint portals
- **6+** SharePoint Migration and Re-engineering
- Worked with more than **80+** clients

1. PLANBCP (BUSINESS CONTINUITY PLANNING)

Type	Client Project
Duration	6 months
Solution Environment	SharePoint 2013, Provider Hosted App, iOS and Windows Universal App
Role	Project Lead
Responsibility	<ul style="list-style-type: none"> ✓ Handling a team of 8 members. ✓ Managing three technology professions (SharePoint, iOS, .Net) ✓ Lead SharePoint Developer ✓ Responsible for all sprint ceremonies like daily stand up, Sprint Planning and sprint retrospective ✓ Responsible for all architecture level solutions. ✓ Code Review, Unit Testing and Defect fixing.
Summary	<p>PLAN B FOR EVERYONE, EVERYWHERE, ON EVERY DEVICE!</p> <p>Business continuity Plan (BCP) development has gained its importance in recent decade. All the business entities are required to have their business continuity plan as it will help them to resume their work within short period of time on the happening of some unforeseen event.</p> <p>The single solution that can run on any device by any technology which supports various platforms e.g. SharePoint, iPhone, iPad, windows phone, Windows tablet and computer. A software that make sure that critical operations are available without interruption. PlanBcp underwent numerous stages before attaining its final architecture.</p> <ol style="list-style-type: none"> 1. At first, we started with developing solution for SharePoint 2013. 2. Then client suggested us to go for the provider hosted app. 3. When we successfully published provider hosted app to Microsoft Store, our client proposed that he wants to make available this application on all the platforms like iPhone, iPad, Windows Phone and Windows Machine. 4. So, we architected the application on the large scale to make it available common data so that each Application access the centralize PlanBcp software and its data. 5. In iOS Universal App: we have used SOAP service as a data source. We used Swift language for universal app, a modern programming language that is safe, fast, and interactive. 6. In Windows Universal App: we developed using SharePoint client context code. This single app can run on mobile, desktop and console. App was created with a shared codebase targeting both Windows 8.1 and Windows Phone 8.1. 7. In SharePoint Provider Hosted App: PlanBcp is Provider Hosted App and the app is hosted on Microsoft Azure. The custom business logic in the app was running on Azure websites. In this app, we have implemented remote event receivers through Azure service bus. To reduce app branding overload, we used schema xml files and JSLink property. <p>With PlanBcp App there will be no hurdle in the continuity of the business activity. Because of PlanBcp now construction of business continuity plan with minimum effort is possible. The in-built templates and color-coded visual progress indicators makes it a simple process and helps to build business continuity plan within a short span of time.</p>

2. SUGARPOINT

Type	Product
Duration	Phase-1 (1 Year) Phase-2 (0.5 Year)
Solution Environment	SharePoint 2010 and SharePoint 2013
Additional Tools	SugarCRM (Community, Professional and Enterprise editions)
Role	Product Design and Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ Idea conceptualization ✓ Product Analysis ✓ Formulated the Technical architecture ✓ Design and develop top level prototype ✓ Ensuring the quality & timeliness of the deliverables ✓ Monitoring project progress and outstanding issues ✓ Planning for its Sales Life Cycle ✓ Planning for new enhancement features
Summary	<p>AN EXCELLENT BRIDGE BETWEEN TWO EXTRAORDINARY APPLICATIONS.</p> <p>SugarPoint is a connector between two extraordinary applications- "SharePoint and SugarCRM" enhancing their functionality. SugarPoint synchronizes data between these two applications without codes, so by integrating them save yourself from heavy lifting of manual import and export. Migrating into a new technology can be daunting but by using our connector you can easily migrate all your data from SugarCRM to SharePoint vice-versa within short period of time and with minimum effort. SugarPoint is a smart integration therefore automatically prevents duplicate being created when lists are synced. Don't confine CRM within marketing department only, integrate it with SharePoint to increase its utility.</p> <p>No code integration, synchronization and migration of data from SugarCRM to SharePoint to increase productivity.</p> <p>Organizations using both Sugar CRM and SharePoint without integration faces challenges like duplicative processes, increased data storage, costly data recovery and inability to produce precise information for quick decision making, they try to do away with these challenges either by deploying a costly, high-maintenance, error-prone method without any increase in output or else go without getting the benefit of integrating it. In any business, there is a need of breaking the confinement of information so that it can be used by knowledge workers across the enterprise. Generally, this information stay confined to particular department only resulting in lack of coordination. In order to solve these problem, we came up with a product that will open up the line of communication and will integrate the two platforms resulting in utilization of best of both the technology's capability.</p> <p>•AUTOMATE IMPORT AND EXPORT: Eliminate the need of manual import/export, every time you make any update, the same will get reflected in the other platform thereby eliminating the need to juggle between work sheets and databases.</p> <p>•SUPPORT YOUR MARKETING EFFORTS USING BUSINESS INTELLIGENCE TOOLS: Get a quick review about your total leads, opportunities and contracts. SugarPoint is for everyone in the organization from Tele-sales operator to CEO of the company as it gives bird eye view about the entire marketing department which can be bifurcated as per need.</p>

3. VERSION MANAGEMENT

Type	Product
Duration	Phase-1 (8 months) Phase-2 (Continue)
Solution Environment	SharePoint 2013
Role	Product Design and Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ Idea conceptualization ✓ Product Analysis ✓ Formulated the Technical architecture ✓ Design and develop top level prototype ✓ Ensuring the quality & timeliness of the deliverables ✓ Monitoring project progress and outstanding issues ✓ Planning for its Sales Life Cycle ✓ Planning for new enhancement features
Summary	<p>A SCALABLE & INCREDIBLY FAST SYSTEM TO MANAGE SHAREPOINT CONTENT VERSIONS.</p> <p>Version Management System of 4C InfoEngg is a product that enhances management of iteration copies of a file on SharePoint adding new functionality to the system. Versioning creates a document library for the version of a file and provides a shield against lose or misplacement of files that often occur in organizations.</p> <p>Content approval function of the solution allows the user to set authentication on files which allows only approved person to access that particular file along with data item security to define the viewer of the draft version.</p> <p>Editing of same file by multiple developers at the same time is possible which leads to time-saving and effective work. For SharePoint user it works wonder as it influences the utility of content management.</p> <p>Version management system is important for distributed as well as collaborative development, lose or misplacement of files and mistakes are bound to happen and to overcome all these version management system is the best. More functional and better version control for SharePoint.</p> <ol style="list-style-type: none"> 1. Increased accountability as person responsible for change in information can be identified. 2. No data or files will be lost as iteration will be saved and numbered. 3. Enhanced content management in SharePoint. 4. Roll back easily to the previous version if any mistake has been done in the current version. 5. It helps to decrease redundant content. 6. No extra space required in the central server. 7. Authentication on files can be fixed. 8. Fetches historical data even if there no saved copy of it. 9. Exact change list can be produced with few clicks which makes the work easy and quick. 10. Versioning system saves copy of files thus ensuring safety.

4. RESULT PORTAL

Type	Client Project
Duration	Phase-1 (7 months) Phase-2 (Ongoing)
Solution Environment	SharePoint 2010 / 2013 and SharePoint Online
Role	Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ Understand functional features of existing portal ✓ Design and develop top level prototype ✓ Creating roadmap for site migration ✓ Lead SharePoint Developer ✓ Execute migration steps ✓ Upgrading site collection look and feel to SharePoint 2013 ✓ Upgrading custom solutions to SharePoint 2013
Summary	<p>GET TEST REPORTS AT THE EASE OF CLICKS WITHIN 72 HOURS</p> <p>The healthcare industry expects 60,000 to 1, 00,000 cases every year, they offer comprehensive clinical and anatomic pathology services and these services includes more than 1,400 tests. All these multiple resources are provided under one roof. Since they provide hundreds of different test services to number of client every day, the number of reports they generate are also enormous and needs an efficient support system. Before approaching us there was no defined system for report generation as a result the report delivery was a slow-moving and burdensome process.</p> <p>Hence, they wanted a portal that will not only display the particular test result but will also provide the functionality of viewing the document for future references. They wanted us to develop a result portal which can be used by doctors and laboratories in which the doctor or the laboratory can fill the necessary field and can get online result of various test conducted of their patient after 72 hours of the same, from anywhere and anytime.</p> <p>The client wanted us to do the branding of the portal along with the development. Since the portal was developed initially in SharePoint 2010 therefore they also wanted us to upgrade it to SharePoint 2013.</p> <p>A result portal that makes available instantly patient's test results as and when released, anywhere, anytime, just by few clicks. Apart from basic reporting method, also provides efficient and flexible management of patient's lab results.</p>

5. INTERACTIVE CONFERENCE MANAGEMENT SYSTEM

Type	Client Project
Duration	4 months
Solution Environment	SharePoint Online and .Net Framework 4.5
Role	Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ Ideation with business owners ✓ SharePoint Online Governance ✓ Roadmap for .Net Application & SPO Integration ✓ Building POCs for SPO Integration ✓ Requirement Discussion with Analysis Team ✓ Lead SharePoint Developer ✓ Responsive and Adaptive Design on live tile view

Summary	<p>SEAMLESS MANAGE ENTIRE LIFECYCLE OF A CONFERENCE</p> <p>To organize large-scale conference, multifaceted tasks are required to be performed along with scattered and unstructured Information which is very time-consuming, stressful and chaotic. Earlier client used to arrange everything with the help of Microsoft Excel but there were many complications that they had to deal with like – duplication of information, time-consuming manual work and from the scratch preparation every year. All these problems existed as there was no standardized support system that would undertake the entire functions required to be done while organizing a conference.</p> <p>We designed a conference management system which has made the entire process compact and brief. A centralized system has been developed which creates database for future usage.</p> <ol style="list-style-type: none"> 1. Graphical Representation: A dashboard with different key performance indicator (KPI) giving an overview of the conference progression along with post conference reports generation. 2. Cloud Model: It can be accessed from any system and location. No need to install or maintain any type of software or hardware. 3. Cost Effective: Office 365 integrated with .net saves from unnecessary licensing expense. 4. Export and import utility: Export option reduces the lengthy process and import utility helps to transfer data from excel to (conference manager) effortlessly. 5. Summarized report: A summarized report of all the task can be obtained. 6. Email and SMS integration: Automatic email and SMS after completion of each task. 7. Integrated information: The user doesn't have to switch multiple interfaces to perform certain task, within few clicks the task can be accomplished. 8. Interfaced automatically with booking system: the transportation and lodging facilities can be booked automatically. For flights, batch booking and management of break journey of the participants is available.
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6. PROPOSAL MANAGEMENT SYSTEM

Type	Client Project
Duration	6 months
Solution Environment	SharePoint 2010
Role	Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ Handling a team of 10 members. ✓ Playing role of scrum master ✓ Responsible for all sprint ceremonies like daily stand up, Sprint Planning and sprint retrospective ✓ Responsible for all architecture level solutions. ✓ Code Review, Unit Testing and Defect fixing. ✓ Lead SharePoint Developer
Summary	<p>PROPOSAL IS NOW ONLY FEW CLICKS WORK!</p> <p>SharePoint 2010 was used to develop the proposal management system. To process Word and PowerPoint files we used Office Open XML (OOXML or OpenXML) within SharePoint. The Word & PPT files were merged as a result our client was relieved from working with multiple software. Only once user had to fill the proposal information automatically it was used everywhere in the proposal. It provided proposal based on global, geographic and service line.</p> <p>The system was mainly divided into two parts. Proposal Producer and Proposal Administrator where Proposal Producer just had to fill the required information and had to attach relevant documents, records and case studies.</p>

	<p>Proposal Administrator managed the entire backend of the application where he created Industry Master, Categories, sub categories, Groups e.g. Domestic & International, proposal templates which carried the required bookmarks, created metadata for precise search functionality.</p> <p>Once proposal producer filled the information, it used bookmarks of the word & power point files to replace. Table of Content were generated dynamically which was displayed on left side, proposal producer just had to filter data, records etc. and had to drag & drop to the relevant files to proper index position and the files automatically merged into Word or PowerPoint files.</p> <p>Metadata tagging was enabled when any new documents were attached as a result it allowed easy filtering of documents for proposal. The Proposal Breakdown Structure helped the proposal to be divided into different parts which could be viewed separately. It also created an archive of proposal documents which could be referred and used in future for best practices</p> <p>Earlier, our client's employees were busy searching for papers and files instead of concentrating on aftermath but with automated system, proposal generation has become matter of few clicks supporting them to focus more on final result.</p>
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7. MATRIX

Type	Client Project
Duration	6 months
Solution Environment	SharePoint 2013
Role	Development Lead
Responsibility	<ul style="list-style-type: none"> ✓ All responsibility right from the procuring of hardware to its licensing, Server Setup, SharePoint installation, customization ✓ Lead SharePoint Developer ✓ Responsible for all architecture level solutions. ✓ Code Review, Unit Testing and Defect fixing.
Summary	<p>“ONE STOP SOLUTION TO MANAGE PEOPLE, PROCESS AND PRODUCT”</p> <p>A Project management tool that will manage the entire project right from tele-calling to implementation of the assignment along with providing clear view of cost and revenue at any stage of the project.</p> <p>Matrix was one of the key project for us as we undertook the entire task of our client right from the procuring of hardware to its software licensing, SharePoint installation, domain controller and active directory configuration, SharePoint customization. Software development was a complex process as it was multifarious requiring minute detailing which was justified by us.</p> <p>We divided Matrix into Two model- Quick call (Web based Tele-calling tool) and Matrix (Project Management tool). These two models were integrated into one software which supported the entire ISO certification consulting service of the firm.</p> <p>Quick Call A web-based software that automated the entire tele-calling process making it easy and simple. The quick call was mainly for tele-sales department of the firm.</p> <p>Project management Tool A multidimensional tool that functions as a day planner to project expense calculator, as a work mapper to revenue estimator. It was for the consulting department.</p> <p>Anytime, anywhere top management can view any project's cost and revenue. Matrix provides complete transparency to the consultant and management which helps to get the project completed on time, within financial plan and on point.</p>

8. SHAREPOINT DIRECT CONNECTOR

Type	Product (Client Project)
Duration	4 months (Phase-1 SP 2010) 2 months (Phase-2 SP 2013)
Solution Environment	SharePoint 2010 and SharePoint 2013
Role	Product Lead
Responsibility	<ul style="list-style-type: none"> ✓ Responsible for coding and development of modules specified ✓ Rebuilding System, coding & debugging. ✓ Developing, Deploying and configuring Web parts ✓ Maintenance and Request change implementation ✓ Involved in client interactions and status reports
Summary	<p>SharePoint Direct Connector 2013 solution is a product that integrates into Microsoft SharePoint platform, giving it increased functionality not available out-of-box which allows users to easily connect and work with external data within SharePoint.</p> <p>Direct Connector is designed to provide optimal functionality to administrators and users of SharePoint, giving you the ability to connect with external data from other software applications like Microsoft SQL Server, MySQL (Coming soon in next release Oracle Database) and previous versions of SharePoint.</p> <p>This solution makes it simple, effective, and easy to access and work with data across a wide range of data platforms right within the SharePoint interface, giving users the ability to have one central location to work with their data without having to jump between applications. With increased organization, this product is a must-have for any SharePoint users who have data stored on other content management systems.</p> <p>You can easily access your data from a secure connection integrated right within SharePoint with Direct Connector feature. This feature is not available out-of-box with SharePoint and provides a wide range of applications. It is the perfect tool for users who want to work with their data, user profiles, lists, and other types of information without having to amalgamate mass amounts of information.</p> <p>File share documents and media content are directly presented and managed in the SharePoint Data Connector 2013.</p>

9. NO CODE SOLUTION

Type	Product (Client Project)
Duration	5 months (Phase-1 SP 2010) 2.5 months (Phase-2 SP 2013)
Solution Environment	SharePoint 2010 and SharePoint 2013
Role	Product Lead
Responsibility	<ul style="list-style-type: none"> ✓ Ideation with business owners ✓ Responsible for coding and development of modules specified ✓ Creating roadmap and POCs for product feasibility ✓ Rebuilding System, coding & debugging. ✓ Developing, Deploying and configuring Web parts ✓ Maintenance and Request change implementation ✓ Involved in client interactions and status reports

Summary	<p>100% FREEDOM FROM WRITING A CODE FOR SHAREPOINT EVENTS</p> <p>The No Code Solution developed by us is a high-value product that provides high-level of flexibility in handling different SharePoint list events that arises on multiple actions. This product easily integrates with SharePoint 2010 as well as SharePoint 2013.</p> <p>For users that operate in SharePoint environments, there are times when a need arises for flexibility in dealing with various SharePoint list events. With No Code Solution you can handle the events in the browser with more flexibility and power over multiple actions. It provides more flexibility and puts more control for event handling in the hands of the Administrator/Site Owner. The availability of a browser based interface gives the administrator an edge in setting up all sorts of events without implementing list Item event receivers employing custom coding.</p> <p>What stands out most about this product is its efficiency in implementing custom solution when dealing with list events for individual lists. No Code accomplishes this task by providing comprehensive solution for list event handling. This gives it an edge in configuration and effectiveness in managing all the events in a SharePoint list.</p>
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10. PORTAL FOR CITY OF STOKE-ON-TRENT

Type	2 nd Tier Client Project
Duration	8 months
Solution Environment	SharePoint 2010
Role	Project Lead
Responsibility	<ul style="list-style-type: none"> ✓ Handling a team of 4 members. ✓ Responsible for all architecture level solutions. ✓ Lead SharePoint Developer ✓ Developing, Deploying and configuring Web parts ✓ Code Review, Unit Testing and Defect fixing.
Summary	<p>Project Description Stoke-on-Trent is a city in Staffordshire, England with a population of 4, 69,000. City of Stoke-On-Trent is a portal of Stoke-On-Trent City Council, a local government authority. The portal provides over 450 services to the residents of Stoke-on-Trent. The portal includes details on finance, community and living, education, leisure, services, environment, jobs, regeneration; along with information regarding the city which every citizen wants to know.</p> <p>Audit Report Portal When the internal audit service completes an audit in a business area the outcomes from the work are documented in an audit report containing findings and recommendations for improvement to the control environment.</p> <p>The audit recommendations are a place to centrally store all audit recommendations resulting from reported audit work. By holding reports and recommendations in one place it is then possible to monitor implementation progress periodical. This allows a history of each recommendation along with audit and client narrative to be retained and queried.</p> <p>Freedom of Information Portal It brings a general right of access to all types of information held by public authorities and those providing services to them. It also places a number of obligations on public authorities, including the city council. The Act places a duty on all public authorities to adopt and maintain a publication scheme, which has been approved by the Information Commissioner.</p> <p>Service Portal The service portal facilitates citizens to avail all type of services that a citizen needs to live a meaningful life in a city. It provides various information and facilities like education, housing, leisure, jobs, planning, regeneration, social care, transport and streets, community and living, council and democracy and advice.</p>

CLIENT TESTIMONIALS

Bravo! Yet again, Amit has done a terrific work. This was a very complex project. Amit was always available for chat and emails. He did exactly what was asked. Amit was always open to questions. Whenever he submitted any work, he tested it and helped me to test. He was always suggesting improvements and better ways to do this project.

As a person, I would rate Amit as the best person to work for and with. He has exceptional communication skills and his people skills are second to none. I never felt that I was working with him in another part of world. I felt that we were sitting in one room.

I hope to work on more projects with Amit. He is the best SharePoint developer that I have worked so far. I am also thinking of working on ASP.NET project with him. I would strongly recommend Amit to others. Good luck! & Thanks for a job well done

- Imran, Hyder Associates , in Canton, United States

Amit Master, the outset was fantastic! Immediately understood both the business requirement and was able to identify all technical development work required. This was a complex migration of a SharePoint 2007 to Office 365 deployment on an Enterprise Plan. He very quickly had a proof of concept developed and worked very closely with us with daily calls and emails to ensure we were updated with progress. We would have no hesitation in recommending Amit Master and 4C InfoEngg. We are now engaging 4C InfoEngg in a second project.

- Dr Christopher N. Tait, Northumberland, United Kingdom

Amit Master is very skilled in SharePoint and Office 365 versions. They completed the project before due date, very dedicated at what they committed for and prompt responses on project status when I need, I'm glad I found Amit and his team for my project, will work in future again. Good Luck. Thanks!!

- JRD, SharePoint Consultant, in Kentwood, United States

Amit is an excellent team leader; he coordinates work effortlessly and provides very detailed reports on how the project is progressing. He handles change in scope and direction well, and always delivered what was promised.

- Adeyemi Adekanbi, AdekMedia , in North Bergen, United States

Amit is the greatest developer that I have ever worked. He is very professional. He has a depth of knowledge. His communication skills were second to none. His people skills were exemplary. He went above and beyond. He would submit me a project with a breakdown and help me pick up speed. I am so excited to find him. I look forward to work with him on projects down the road. I strongly suggest and recommend him to everyone. Trust me guys, you would not regret.

Amit has in-depth knowledge of SharePoint technologies. He is a Rock Star and Kohinoor of SharePoint Knowledge. He has become my source of inspiration. I wish him success with his career.

- Hyder Associates , in Canton, United States

During the development of the whole project, Master Amit always behaved professionally, is an excellent worker with whom, no doubt I would go back to work.

Amit always showed a positive attitude, commitment and honesty to us which I think makes it a distinguished worker. I highly recommend Master Amit as a worker, the project was proceeding smoothly and the final product was as requested. Excellent job!

- Jorje Alva, Globec Business Center Solution, in Naucalpan de Juarez, Mexico

Just One Word - Amit is one of the best address for SharePoint OOB and Custom Solutions Help. Always helped me beyond commitments. Looking forward to work more in future

- Independent SharePoint Consultant, in Kentwood, United States

My APP for Office 365 / SharePoint Online is being published as I write this review. Extremely satisfied with Amit and his team. Amit is my third attempt at working with software developer teams in India. Looks like I found a winner.

- Arnold Villeneuve, Networkologist, Ottawa Ontario, Canada

Amit is really awesome guy, he got very smart technical and nice professional skills which helped my project to complete smoothly and on time, I really like to work with him and his team again. All the best

- Independent SharePoint Consultant, United States

Excellent work. Amit undertook a somewhat non-trivial task, and put all the efforts to deliver it on time and with quality. The main point in this work that it is important to emphasize was Amit's commitment to deliver the work. Also, the working process, with constant demos, gave us confidence.

- Andre Esteves, Class Systems Solutions, in Santo Andre, Brazil
